

**OFFICE OF THE CITY MANAGER  
LITTLE ROCK, ARKANSAS**

**BOARD OF DIRECTORS COMMUNICATION  
MARCH 21, 2023 AGENDA**

<p><b>Subject:</b></p> <p>Authorization to extend the contract with Our House for the purpose of management and operation of a comprehensive community Resource Hotline as a continuation of the activities of the Financial Navigators Grant previously funded through Cities for Financial Empowerment.</p> <p><b>Submitted By:</b></p> <p>Community Programs Department</p>	<p><b>Action Required:</b></p> <p style="text-align: center;">Ordinance √ <b>Resolution</b></p>	<p><b>Approved By:</b></p> <p style="text-align: right;">Bruce T. Moore City Manager</p>
<p><b>SYNOPSIS</b></p> <p><b>FISCAL IMPACT</b></p> <p><b>RECOMMENDATION</b></p> <p><b>BACKGROUND</b></p>	<p>A resolution to authorize the City Manager to extend the contract with Our House to continue to administer a comprehensive community Resource Hotline which provides a remote “one-stop-shop” for residents of Little Rock by leveraging the networks, resources, and institutional know-how of both municipal and community-based non-profit partners to improve the quality of life for City residents.</p> <p>The amount of the extended contract is not to exceed \$80,000.00, and funds for these programs are from the 2023 PIT Allocation, Account No. 108159-S15C515.</p> <p>Approval of the resolution.</p> <p>Our House, the City of Little Rock’s non-profit partner, has a thirty-three (33)-year track record of connecting vulnerable individuals and families to a suite of wrap-around services.</p>	

**BACKGROUND  
CONTINUED**

The Financial Navigators Program, previously funded through a “COVID-Response” Grant from Cities for Financial Empowerment, will allow Our House to continue the successful virtual delivery of those wrap-around services—assistance with accessing and maximizing public benefits like SNAP, health insurance, and unemployment insurance, direct cash assistance with utility and rental payments, referrals to essential resources such as food pantries, transportation, and shelter, and financial and employment coaching, including connection to bank accounts.

The Resource Hotline has enabled Our House and the Community Programs Department to provide a remote “one-stop-shop” for the past two (2) years and has logged approximately 18,549 hours for 5,670 Little Rock residents, leveraging the networks, resources, and institutional know-how of both municipal and community-based non-profit partners.

The term for the contract listed in Section 1 of this resolution shall be for a period no longer than one (1)-year starting April 1, 2023. Our House will report to Community Programs Staff and will cooperate and confer with him/her as necessary to insure satisfactory work progress.